

## Panorama Immunization Module Policies

TOPIC:	<b>Immunization Errors (Invalid Doses)</b>		
APPROVED BY:	Saskatchewan Ministry of Health	DATE REVISED:	March 31, 2015

### **POLICY:**

Immunization errors must be reported to a supervisor/manager as per regional policy. A vaccine dose that is deemed invalid due to an error will be identified in Panorama.

### **PURPOSE:**

To ensure consistent documentation of immunization errors and accurate invalidation of vaccine doses as these provide information for future immunizations and may affect the vaccine forecaster.

### **PROCEDURE:**

Panorama users must notify their supervisor/manager when vaccine errors are identified. An assessment will be made to determine what response is required and whether the vaccine dose in question is valid or invalid.

Invalid dose(s) will be identified using the **Override to Invalid** button under the **Status** function in the Immunization Detail Update section. A **Reason for Invalidation** must be provided using the drop down menu and the user must enter a comment about the override in the **Comments** field explaining the override. The comment should include an acknowledgement that there was an immunization error and the actions taken following the identification of the error. For example: "Immunization administered in error. Client made aware of the error and Client Occurrence form completed by staff."

Invalid doses will remain in Panorama, and will display as Invalid/Uncounted Immunizations on the *Client Immunization Profile*. When an immunization error is identified, the immunizer should update the immunization event to include a Comment as outlined above. If a dose is invalidated due to an error, the vaccine forecaster will indicate that another dose of vaccine is required following the minimum spacing recommendations from the invalid dose.

### **REFERENCES & RESOURCES:**

*Panorama User Guide – Administer Immunization -*

<https://www.ehealthsask.ca/services/panorama/Pages/Access-Training-Resources.aspx>